Tariff Schedule Applicable to

Resold and Facilities-Based

Competitive Local Exchange Services

Furnished by

Airus, Inc.

Between Points Within the State of Colorado

Telephone: (312) 878-4164

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service for telecommunications services provided by Airus, Inc. with principal offices at 840 South Canal Street, 7th Floor, Chicago, IL 60607. This tariff applies for services furnished within the State of Colorado. This tariff is on file with the Colorado Public Utilities Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

Advice Letter No. 7

Issued By:

Effective: July 6, 2014

Table of Contents

Table Of Co Explanation	ntents of Symbols Sheet t	2 4
Section 1. –	Technical Terms and Abbreviations	6
Section 2. –	Rules and Regulations	10
2.1	Undertaking of the Company	10
2.2	Limitations	
2.3	Obligations of the Customer	
2.4	Liability of the Company	
2.5	Application for Service	
2.6	Payment for Service	
2.7	Customer Deposits	
2.8	Customer Complaints and Billing Disputes	
2.9	Allowance for Interruptions in Service	
2.10	Taxes and Fees	
2.11	Returned Check Charge	
2.12	Restoration of Service	
2.13	Special Customer Arrangements	
2.14	Disconnection and Termination of Service	
2.15	Unlawful Use of Service	
2.16	Interference With or Impairment of Service	37
2.17	Incomplete Calls	
2.18	Overcharge/Undercharge	38
2.19	Notices	
2.20	Reserved for Future Use	39
2.21	Emergency Calling	40
2.22	Telephone Surcharges and Assistance Programs	41

Advice Letter No. 7

Issued By:

ulatory Affairs

Effective: July 6, 2014

Table of Contents (cont'd)

 3.1 Calculation of Rates 3.2 Promotional Offerings 3.3 Individual Case Basis Offerings 3.4 Reserved for Future Use 3.5 Local Exchange Services 3.6 Reserved for Future Use 	44 45 46 48 48
 3.3 Individual Case Basis Offerings 3.4 Reserved for Future Use 3.5 Local Exchange Services 3.6 Reserved for Future Use 	44 45 46 48 48
 3.4 Reserved for Future Use 3.5 Local Exchange Services 3.6 Reserved for Future Use 	45 46 48 48
3.5 Local Exchange Services3.6 Reserved for Future Use	46 48 48
3.6 Reserved for Future Use	48 48
	48
3.7 Custom Calling Services	<u>1</u> 0
Section 4. – Rates	-TJ
4.1 Local Exchange Service	49
4.2 Reserved for Future Use	51
4.3 Reserved for Future Use	52
4.4 Custom Calling Services	52
Section 5 IntraLata And InterLata Toll Presubscription	53
5.1 General	
5.2 Presubscription Charge Application	54
5.3 End User/Pay Telephone Service Provider Charge Discrepancy	
("Anti-Slamming Measure")	56
5.4 Rates and Charges	59
5.5 Telecommunications Provider Freeze Protection	60
Addendum A - Maps	A-1
Addendum B - Local Calling Areas	

Advice Letter No. 7

Issued By:

Effective: July 6, 2014

Explanation of Symbols

- (C) To signify a change in text due to a changed regulation, term or condition, which does not affect rates.
- (D) To signify discontinued service or deleted material.
- (I) To signify an increased rate.
- (M) To signify a move in the location of text. A footnote indicating where the material was moved from and where the material was moved to shall accompany all "M" classified changes.
- (N) To signify a new product, rate, or material
- (R) To signify a reduction in rate
- (T) To signify a change but no change in a rate or charge.

Advice Letter No. 7

Issued By:

Effective: July 6, 2014

TARIFF FORMAT

- A. **Page Numbering** Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between Page 14 and 15 would be 14.1.
- B. Page Revision Numbers Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14.
- C. **Paragraph Numbering Sequence** There are various levels of paragraph coding. Each level of coding is subservient to its next higher level:

2 2.1 2.1.1 2.1.1.1

Advice Letter No. 7

Issued By:

Vice President Regulatory Affairs Airus, Inc. 840 South Canal Street, 7th Floor Chicago, IL 60607

SECTION 1. TECHNICAL TERMS AND ABBREVIATIONS

- "Access line" means the connection of a customer's premises to the public switched telephone network regardless of the type of technology used to connect the customer to the network.
- "Applicant" refers to an individual, partnership, corporation, association, or government agency who applies to the Company for any new or additional telephone service.
- "Business Hours" refers to the time after 8:00 A.M. and before 5:00 P.M., Monday through Friday excluding holidays.
- "Business Customer" means a Customer whose use of telecommunications service is primarily of a commercial, professional, institutional, or other occupational nature.
- "Central Office" means the plant, facilities, and equipment, including, but not limited to, the switch, located inside a structure of a provider that functions as an operating unit to establish connections between customer lines, between customer lines and trunks to other central offices within the same or other exchanges, and between customer lines and the facilities of other providers.

"Company" refers to Airus, Inc.

"Commission" refers to the Colorado Public Utilities Commission.

"Customer" refers to the firm, company, corporation, or other entity that contracts for service under this tariff and that is responsible for the payment of charges as well as compliance with the Company's regulations pursuant to this tariff.

Advice Letter No. 7

Issued By:

Effective: July 6, 2014

SECTION 1. TECHNICAL TERMS AND ABBREVIATIONS(Cont'd)

- "End user" means a person, other than another telecommunications provider, who purchases a jurisdictional telecommunications service from a telecommunications provider.
- "Exchange" means the totality of the telecommunications plant, facilities, and equipment including plant, facilities and equipment located inside and outside of buildings, used in providing telecommunication service to customers located in a geographic area defined by a provider's tariff. An exchange may include more than one central office location or more than one wire center.
- "Exchange area" means a geographic area established by the Commission for the purpose of establishing a local calling area that consists of one or more central offices together with associated facilities and plant located outside the central office, used in providing basic local exchange service.
- "Facilities-based" refers to a telecommunications provider that provides services using its own or leased facilities.
- "Flat Rate Service" refers to telecommunications service provided at a fixed, recurring charge without separate billing for the number, time of day, distance, or duration of calls placed or received during the month.

Advice Letter No. 7

Issued By:

Effective: July 6, 2014

Effective: July 6, 2014

SECTION 1. TECHNICAL TERMS AND ABBREVIATIONS(Cont'd)

- "Local Access Transport Area ("LATA")" refers to a geographic area designated at the time of the 1984 divestiture of the American Telephone and Telegraph System. A LATA may encompass more than one contiguous local exchange area that serves common social, economic, or other purposes, even where such area transcends municipal or other local government boundaries.
- "Local Calling Area" refers to the geographic area approved by the Commission in which customers may make calls without payment of a toll charge for each call. The local calling area may include exchange areas in addition to the serving exchange area.
- "Local Call" means any call originating and terminating within the same local calling area.
- "Local Exchange Telecommunications Service" means basic local exchange service and other such services identified in § 40-15-201, C.R.S., or defined by the Commission pursuant to § 40-15-502(2), C.R.S., regulated advanced features, premium services, and switched access as defined in § 40-15-301(2)(a), (b), and (e), C.R.S.; or any of the above singly or in combination.
- "Local Usage" means the usage necessary to place and receive calls within a local calling area in which the Customer is located.
- "Nonrecurring Charges" refer to a one-time charge associated with given service or item of equipment which applies on a per-service and/or per item basis each time the service or item of equipment is provided.
- "Service" refers to a intrastate telecommunications service(s) provided by the Company under this tariff.
- "Station" refers to a device and any other necessary equipment at the Customer's premises that allows the Customer to establish and continue communication.

Advice Letter No. 7

Issued By:

SECTION 1. TECHNICAL TERMS AND ABBREVIATIONS(Cont'd)

- "Tariffs" refer to the tariffs, price lists, and generally applicable terms and conditions on file with a state or federal regulatory authority or publicly available on the Company's website in accordance with the regulations of a state or federal regulatory authority.
- "Telecommunications" refers to the transmission, using optical or electronic media, between or among points specified by the user, of information of the user's choosing, without change in the form or content of the information as sent and received regardless of the technology used to transmit the information.
- "Telecommunications Service" refers to the electronic or optical transmission of information between separate points by prearranged means.
- "Telephone Numbers" refer to The North American Numbering Plan [NPA-NXX-XXXX] numbers assigned to customers and used in conjunction with the Services provided pursuant to this tariff.
- "Toll Service" (interexchange telecommunications service) means a type of telecommunications service, commonly known as long-distance service, that is provided on an intrastate basis between LATAs and within LATAs.
- "Wire center" refers to the structure that houses the equipment used for providing telecommunications services and that terminates outside cable plant and other facilities for a designated serving area.

Advice Letter No. 7

Issued By:

Effective: July 6, 2014

SECTION 2. RULES AND REGULATIONS

- 2.1 Undertaking of the Company
 - 2.1.1 This tariff contains the regulations, rates and charges applicable to facilities-based and resold local exchange services provided by the Company that originate and terminate within the State of Colorado.
 - 2.1.2 The Company installs (or may utilize vendors service to install), operates and maintains the communications services provided herein in accordance with the terms and conditions set forth under this tariff. It may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to the Company's network. The Customer shall be responsible for all charges due for such service arrangement.
 - 2.1.3 The Company's services are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven days per week.
 - 2.1.4 The Company's services are available to business/non-residential Customers.

Advice Letter No. 7

Issued By:

Vice President Regulatory Affairs Airus, Inc. 840 South Canal Street, 7th Floor Chicago, IL 60607

SECTION 2. RULES AND REGULATIONS

2.2 Limitations

- 2.2.1 Service is offered subject to the provisions of this tariff.
- 2.2.2 The Company's reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control: or when the Customer is using service in violation of the law or the provisions of this tariff.
- 2.2.3 All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.

Advice Letter No. 7

Issued By:

Vice President Regulatory Affairs Airus, Inc. 840 South Canal Street, 7th Floor Chicago, IL 60607

- 2.3 Obligations of the Customer
 - 2.3.1 The Customer shall be responsible for:
 - 2.3.1.1 The payment of all applicable charges pursuant to this tariff.
 - 2.3.1.2 Reimbursing the Company for damage to, or loss of the Company's equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations, or by fire or theft or other casualty on the Customer's premises unless caused by the negligence or willful misconduct of the employees or agents of the Company.
 - 2.3.1.3 Providing at no charge, as specified from time to time by the Company, any needed space and power to operate the Company's equipment installed on the Customer's premises.

Advice Letter No. 7

Issued By:

Effective: July 6, 2014

- 2.3 Obligations of the Customer (Cont'd)
 - 2.3.1.4 Complying with all laws and regulations regarding the working conditions on the premises at which the Company's employees and agents shall be installing or maintaining the Company's equipment. The Customer may be required to install and maintain the Company's equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material prior to any installation work.
 - 2.3.1.5 Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of the Company's equipment in any Customer premises for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the equipment of the Company.
 - 2.3.1.6 Making Company equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes.

Advice Letter No. 7

Issued By:

Effective: July 6, 2014

- 2.3 Obligations of the Customer (Cont'd)
 - 2.3.2 With respect to any service provided by the Company, the Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs and expenses for:
 - 2.3.2.1 Any loss, destruction or damage to property of the Company or any third party, or injury to persons, including, but not limited to, employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
 - 2.3.2.2 Any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer.
 - 2.3.3 The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment is compatible with such equipment. The connection, operation, testing, or maintenance of such equipment shall be such as not to cause damage to the Company-provided equipment or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.
 - 2.3.4 The Company's services may be connected to the services or other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs or contracts which are applicable to such connections.

Advice Letter No. 7

Issued By:

Vice President Regulatory Affairs Airus, Inc. 840 South Canal Street, 7th Floor Chicago, IL 60607

- 2.3 Obligations of the Customer (Cont'd)
 - 2.3.5 Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in this tariff for the installation, operation, and maintenance of Customer-provided facilities and equipment that is connected to Company-owned equipment.

Advice Letter No. 7

Issued By:

Effective: July 6, 2014

- 2.4 Liability of the Company
 - 2.4.1 Limitations on Liability
 - A. Except as otherwise stated in this section, the liability of the Company for damages arising out of either: (1) the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services, or (2) the failure to furnish its service, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in service as set forth in Section 2.9.
 - B. Except for the extension of allowances to the Customer for interruptions in service as set forth in Section 2.9, the Company shall not be liable to a Customer or third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages, including, but not limited to, loss of revenue or profits, for any reason whatsoever, including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provide any service or any failure in or breakdown of facilities associated with the service.
 - C. The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.

Advice Letter No. 7

Issued By:

Effective: July 6, 2014

- 2.4 Liability of the Company
 - 2.4.1 Limitations on Liability
 - D. The Company shall not be liable for any claims for loss or damages involving:
 - 1. Any act or omission of: (a) the Customer, (b) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Company; or (c) common carriers or warehousemen;
 - 2. Any delay or failure of performance or equipment due to causes beyond the Company's control, including but not limited to, acts of God, fires, floods, earthquakes, hurricanes. other catastrophes: national or emergencies, insurrections, riots, wars or other civil commotions; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Company; unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties; and any law, order, regulation or other action of any governing authority or agency thereof;
 - 3. Any unlawful or unauthorized use of the Company's facilities and services;
 - Libel, slander, invasion of privacy or infringement of patents, trade secrets, or copyrights arising from or in connection with the transmission of communications by means of Company-provided facilities or services; or by means of the combination of Company-provided facilities or services with Customer-provided facilities or services;

Advice Letter No. 7

Issued By:

airs

Effective: July 6, 2014

- 2.4 Liability of the Company
 - 2.4.1 Limitations on Liability
 - 5. Breach in the privacy or security of communications transmitted over the Company's facilities;
 - 6. Changes in any of the facilities, operations or procedures of the Company that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Company and is not provided to the Customer, in which event the Company's liability is limited as set forth in paragraph A of this Subsection 2.4.1.
 - 7. Defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof;
 - 8. Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to the Company's facilities;

Advice Letter No. 7

Issued By:

Effective: July 6, 2014

2.4 Liability of the Company

2.4.1 Limitations on Liability

- 9. Any intentional, wrongful act of a Company employee when such act is not within the scope of the employee's responsibilities for the Company and/or is not authorized by the Company;
- 10. Any representations made by Company employees that do not comport, or that are inconsistent, with the provisions of this Tariff;
- 11. Any act or omission in connection with the provision of 911, E911, or similar services;
- 12. Any noncompletion of calls due to network busy conditions;
- 13. Any calls not actually attempted to be completed during any period that service is unavailable.

Advice Letter No. 7

Issued By:

Effective: July 6, 2014

- 2.4 Liability of the Company
 - 2.4.1 Limitations on Liability
 - E. The Company shall be indemnified, defended and held harmless by the Customer or end user from and against any and all claims, loss, demands, suits, expense, or other action or any liability whatsoever, including attorney fees, whether suffered, made, instituted, or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any Company or Customer equipment or facilities or service provided by the Company.
 - F. The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere. The Company shall be indemnified, defended and held harmless by the Customer from and against any and all claims, loss, demands, suits, or other action, or any liability whatsoever, including attorney fees, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, for log environmental contamination, whether owned by the customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any equipment or facilities or the service.

Advice Letter No. 7

Issued By:

Vice President Regulatory Affairs Airus, Inc. 840 South Canal Street, 7th Floor Chicago, IL 60607

- 2.4 Liability of the Company
 - 2.4.1 Limitations on Liability
 - G. The Company assumes no responsibility for the availability or performance of any cable or satellite systems or related facilities under the control of other entities, or for other facilities provided by other entities used for service to the Customer, even if the Company has acted as the Customer's agent in arranging for such facilities or services. Such facilities are provided subject to such degree of protection or nonpreemptibility as may be provided by the other entities.

Advice Letter No. 7

Issued By:

Vice President Regulatory Affairs Airus, Inc. 840 South Canal Street, 7th Floor Chicago, IL 60607

- 2.5 Application for Service
 - 2.5.1 Minimum Contract Period
 - 2.5.1.1 Except as otherwise provided, the minimum contract period is one month for all services furnished. However, if a new Customer notifies the Company within ninety (90) days after receipt of the first bill that certain services or equipment are not desired, the Company will delete such services or equipment from the Customer's account without a record keeping or service ordering charge. The customer nonetheless shall be responsible for all monthly usage and installation charges incurred for the use of such service and equipment.
 - 2.5.1.2 Except as provided in 2.5.2.1, the length of minimum contract period for directory listings, and for joint user service where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to Customers to the day the succeeding directory is first distributed to Customers.
 - 2.5.1.3 The Company may require a minimum contract period longer than one month in connection with special, non-standard types or arrangements of equipment necessary to meet special demands for service.

Advice Letter No. 7

Issued By:

Effective: July 6, 2014

- 2.5 Application for Service (Cont'd)
 - 2.5.2 Cancellation of Service
 - 2.5.2.1 Where the applicant cancels an order for service prior to the start of the installation no charge shall apply, except to the extent the Company incurs a service order or similar charge from a supplying carrier.

Advice Letter No. 7

Issued By:

Effective: July 6, 2014

- 2.6 Payment for Service
 - 2.6.1 The Company will bill Customer monthly, with recurring charges being billed in advance and any usage charges billed in arrears. Payment is due upon receipt by Customer and payable within thirty (30) days after the Bill Date (the "Due Date"). The Customer is responsible for payment of all charges for service furnished to the Customer. Charges based on actual usage during a month will be billed monthly in the month following the month in which the service was used. All fixed monthly and nonrecurring charges for services ordered will be billed monthly in advance.
 - 2.6.2 Payments are past due if not received by the Company by the Due Date. A late payment charge of 1.5% will be assessed on all unpaid balances more than thirty (30) days old. Bills not paid within thirty (30) days after the Bill Date and which have not been disputed in accordance with the procedures set forth in Section 2.8.1 of this tariff, may result in suspension of service until the overdue payments and any additional charges that may be imposed to restore service have been paid. Customer agrees to pay all costs incurred by the Company in collecting any unpaid amounts, including attorneys' fees.
 - 2.6.3 The Company reserves the right to require from an applicant for service advance payments of fixed charges and nonrecurring charges. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and one month's charges for the service. The advance payment will be applied to any indebtedness for the service for which the advance payment is made on the Customer's initial bill.

Advice Letter No. 7

Issued By:

Effective: July 6, 2014

- 2.7 Customer Deposits
 - 2.7.1 The Company may require a deposit or guarantee of payment from any Customer or applicant who has not established good credit with the Company. Deposit or guarantee of payment requirements as prescribed by the Company will be based upon standards which bear a reasonable relationship to the assurance of payment. A deposit shall not exceed an amount equal to the charges for ninety (90) days basic local exchange service and any associated taxes and surcharges. All deposits shall be in addition to payment of an outstanding bill or a part of such bill as has been resolved to the satisfaction of the Company, except where such bill has been discharged in bankruptcy. The Company may determine whether a Customer has established good credit with that utility, except as herein restricted:
 - 2.7.1.1 A Customer, who within the last 12 months has not had service disconnected for nonpayment of a bill and has not been liable for disconnection of service for nonpayment of a bill, and the bill is not in dispute, shall be deemed to have established good credit.
 - 2.7.1.2 The Company shall not require a deposit or a guarantee of payment based upon income, home ownership, residential location, employment tenure, nature of occupation, race, color, creed, sex, marital status, age, national origin, or any other criteria which does not bear a reasonable relationship to the assurance of payment or which is not authorized by this section.

Advice Letter No. 7

Issued By:

Effective: July 6, 2014

- 2.7 Customer Deposits (Cont'd)
 - 2.7.2 Return of Deposit

When a deposit is to be returned, the Customer may request that the full amount of the deposit be issued by check. If the Customer requests that the full amount be credited to amounts owed the Company, the Company will apply the deposit to any amount currently owed to the Company, and return any remaining amount of the deposit to the Customer by check.

2.7.3 Interest on Deposits

Interest shall be paid on deposits at a rate prescribed and specified by the Commission and shall be payable from the date of deposit to the date of refund or disconnection. The Company shall promptly refund a Customer's deposit plus interest upon satisfactory payment of charges for twelve (12) consecutive months

Upon termination of service, the deposit with accrued interest shall be credited to the final bill and the balance shall be returned to the Customer as soon as practicable.

The customer deposit interest rate for 2010 is 0.63%

The customer deposit interest rate for 2011 is .34%

Advice Letter No. 7

Issued By:

Effective: July 6, 2014

- 2.8 Customer Complaints and Billing Disputes
 - 2.8.1 In the event that Customer disputes any charges, Customer must notify the Company by telephone, in writing, facsimile, e-mail or in person describing the disputed amount. Customer shall submit all documentation as may reasonably be required to support the claim. Payment may be withheld for the amounts subject to a dispute submitted prior to the Due Date. All disputes and claims for refunds must be submitted to the Company within ninety (90) days of the Bill If Customer does not submit a claim as stated above, Date. Customer waives all rights to file a claim thereafter. The Company shall investigate and resolve all disputes within fifteen (15) days of receipt of the dispute and the Company's resolution of such a dispute is final. Any portion of a disputed amount deemed payable to the Company must be paid in full within ten (10) days of resolution or Customer's service may be subject to disconnection and late payment charges imposed on the overdue amount.
 - 2.8.2 Any unresolved dispute may be directed in writing to the Commission's Consumer Assistance Branch, 1560 Broadway, Suite 250, Denver, Colorado, 80202. Customers may also call toll free at 1-800-456-0858 (outside of the Denver Metro area) or (303) 894-2070.

Advice Letter No. 7

Issued By:

Effective: July 6, 2014

2.9. Allowances for Interruptions in Service

2.9.1 General

2.9.1.1 When a Customer's service is interrupted and remains out of order eight or more hours during a continuous 24-hour period after being reported by the Customer, or is found to be out of order by the Company, whichever comes first, the Company shall make appropriate adjustments to the Customer's bill. An adjustment of one day credit for each eight hour or more interruption shall be made to a Customer's bill with each month considered to have 30 days.

The Company will not provide an adjustment for the loss of service due to the following conditions:

- (A) The negligence or willful act of the Customer;
- (B) A malfunction of facilities other than those under the control of the Company;
- (C) Natural disasters or other events affecting large numbers of Customers such as described in paragraph 2336(c); or
- (D) The inability of the Company to gain access to the Customer's premises when required.
- 2.9.1.2. A service is interrupted when it becomes unusable to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this tariff.

Advice Letter No. 7

Issued By:

Effective: July 6, 2014

2.9. Allowances for Interruptions in Service (Cont'd)

2.9.1 General (Cont'd)

- 2.9.1.3 An interruption period begins when the Customer or Company (whichever occurs first) reports a service, facility or circuit to be inoperative and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.
- 2.9.1.4 If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.

2.9.2 Limitations on Allowances

No credit allowance will be made for any interruption of service:

- A. due to the negligence of, or noncompliance with the provisions of this Tariff by, any person or entity other than the Company, including but not limited to the Customer or other common carriers connected to the service of the Company;
- B. due to the failure of power, equipment, systems, or services not provided by the Company;

Advice Letter No. 7

Issued By:

Effective: July 6, 2014

- 2.9. Allowances for Interruptions in Service (Cont'd)
 - 2.9.2 Limitations on Allowances
 - C. due to circumstances or causes beyond the control of the Company;
 - D. during any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
 - E. during any period in which the Customer continues to use the service on an impaired basis;
 - F. during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
 - G. that occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
 - H. that was not reported to the Company within thirty (30) days of the date that service was affected.

Advice Letter No. 7

Issued By:

Effective: July 6, 2014

- 2.9. Allowances for Interruptions in Service
 - 2.9.3 Application of Credits for Interruptions of Service

Credits for interruptions of service, for which charges are specified on the basis of per minute of use, or on the usage of a fraction of a minute, shall in no event exceed an amount equal to the initial period charge provided for under this tariff.

Advice Letter No. 7

Issued By:

Vice President Regulatory Affairs Airus, Inc. 840 South Canal Street, 7th Floor Chicago, IL 60607

2.10 Taxes and Fees

- 2.10.1 All state and local taxes and fees shall be listed as separate line items on the Customer's bill.
- 2.10.2 If a municipality, other political subdivision or local agency of government, or the Commission imposes and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, as allowed by law, be billed pro rata to the Customer receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government.
- 2.10.3 Service shall not be subject to taxes for a given taxing jurisdiction if the Customer provides the Company with written verification, acceptable to the Company and to the relevant taxing jurisdiction, that the Customer has been granted a tax exemption.
- 2.11 Returned Check Charge

A return check charge of \$20.00 will be assessed for checks returned for insufficient funds.

2.12 Restoration of Service

A reconnection fee of \$25.00 per occurrence is charged when service is reestablished for Customers who had been disconnected for non-payment.

Advice Letter No. 7

Issued By:

Effective: July 6, 2014

2.13 Special Customer Arrangements

In cases where a Customer requests special or unique arrangements which may include but are not limited to engineering, conditioning, installation, assembly, purchase or other special services not offered under this tariff, the Company, may provide the requested services. Appropriate recurring charges and/or nonrecurring charges and other terms and conditions will be developed for the Customer for the provisioning of such arrangements under Section 3.3 of this tariff.

Advice Letter No. 7

Issued By:

Vice President Regulatory Affairs Airus, Inc. 840 South Canal Street, 7th Floor Chicago, IL 60607

2.14 Disconnection and Termination of Service

The Company shall not disconnect basic local service for nonpayment of toll or information service charges or any service other than basic local service.

2.14.1 Disconnection of Service Without Notice

Airus shall have the right to refuse or discontinue telephone service or service arrangements without advance notice:

- 2.14.1.2.A If a safety condition that is immediately dangerous or hazardous to life, physical safety, or property exists.
- 2.14.1.3.B Non-compliance with Regulations. For violation of or non-compliance with the Commission's rules or effective tariff that may adversely affect the safety of any person or the integrity of the Company's service.
- 2.14.1.4.C Failure to Comply with Municipal Ordinances. For failure to comply with municipal ordinances or other laws pertaining to telephone service.
- 2.14.1.5.D Refusal of Access. For failure of the Customer to permit the Company to have reasonable access to its equipment and property.
- 2.14.2.6.E Upon order by an appropriate court, the Commission or any other duly authorized public authority.

Advice Letter No. 7

Issued By:

Effective: July 6, 2014

- 2.14 Disconnection and Termination of Service (Cont'd)
 - 2.14.2 Disconnection of Service Requiring Notice
 - 2.14.2.1 The Company may disconnect service for any of the following reasons provided it has notified the Customer of its intent, in writing, to disconnect service and has allowed the Customer a reasonable time of not less than fifteen (15) days in which to remove the cause for disconnection. All discontinuance notices shall be printed in English and Spanish.
 - 2.14.2.1.A For non-payment of a bill for service that is thirty (30) days past the due date, provided that the Company has made a reasonable attempt to effect collection and has given the Customer written notice of its intent to deny service if settlement of his account is not made and provided the Customer has at least fifteen (15) days written notice, in which to make settlement before his service is denied.
 - 2.14.1.1B If the acts of the Customer or the conditions upon their premises are such as to indicate an intent to defraud Airus or to use the Service to defraud a third party, including but not limited to, providing false credit information, significantly misstating expected service volumes, using the services for unlawful purposes, or using services without intent to pay.

Advice Letter No. 7

Issued By:

Effective: July 6, 2014

- 2.15 Unlawful Use of Service
 - 2.15.1 Service shall not be used for any purpose in violation of law or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents, and permits. The Company shall refuse to furnish service to an applicant or shall disconnect the service without notice of a Customer when:
 - 2.15.1.1 An order shall be issued, signed by a judge finding that probable cause exists to believe that the use made or to be made of the service is prohibited by law, or
 - 2.15.1.2 The Company is notified in writing by a law enforcement agency acting within its jurisdiction is being used or will be used for the purpose of transmitting or receiving gambling information in interstate or foreign commerce in violation of the law.
 - 2.15.2 If service has been physically disconnected by law enforcement officials at the Customer's premises and if there is not presented to the Company the written finding of a judge, then upon written or verbal request of the subscriber, and agreement to pay restoral of service charges and other applicable service charges, the Company shall promptly restore such service.

Advice Letter No. 7

Issued By:

Effective: July 6, 2014

SECTION 2. <u>RULES AND REGULATIONS</u> (Cont'd)

2.16 Interference with or Impairment of Service

Service shall not be used in any manner that interferes with other persons in the use of their service, prevents other persons from using their service, or otherwise impairs the quality of service to other customers. The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others or impairing the service of others.

Advice Letter No. 7

Issued By:

Vice President Regulatory Affairs Airus, Inc. 840 South Canal Street, 7th Floor Chicago, IL 60607

SECTION 2. RULES AND REGULATIONS (Cont'd)

2.17 Incomplete Calls

There shall be no charge for incomplete calls. No charge will be levied for unanswered calls. Customers will receive credit for calls placed to a wrong number if the Customer notifies the Company of the error.

2.18 Overcharge/Undercharge

When a Customer has been overcharged, the amount shall be refunded or credited to the Customer. If the amount of the refund exceeds the charges for two months of basic local exchange service and any associated taxes and surcharges, the Customer shall be offered the choice either to receive the refund as a one-time credit on the customer's bill or as a one-time payment from the company. Refunds for erroneous payments shall not be provided for a period of time exceeding two years.

When a Customer has been undercharged, the Customer shall be allowed to make an installment payment arrangement when the amount exceeds the charges for two months of service and any associated taxes and surcharges. Charges for under-billing shall not be billed for a period of time exceeding two years and shall not include late payment fees or interest.

Advice Letter No. 7

Issued By:

Effective: July 6, 2014

SECTION 2. RULES AND REGULATIONS (Cont'd)

2.19 Notices

Any notice required or permitted to be given under this tariff shall be in writing and delivered by hand, mail, national overnight courier service or by fax if confirmed by telephone to the Customer, at the address or phone numbers shown herein or at such other address or phone numbers as shall be designated from time to time.

2.20 RESERVED FOR FUTURE USE

Advice Letter No. 7

Issued By:

Vice President Regulatory Affairs Airus, Inc. 840 South Canal Street, 7th Floor Chicago, IL 60607

SECTION 2. RULES AND REGULATIONS (Cont'd)

2.21 Emergency Calling

Access to 911 and E911 service is offered solely as an aid in handling assistance calls in connection with fire, police, medical, and other emergencies. The Company is not responsible, in the absence of gross negligence or willful misconduct, for any losses, claims, demands, suits, or any liability, whether suffered, made, instituted, or asserted by the Customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of such facilities. By dialing 911, the Customer agrees to release, indemnify, defend, and hold harmless the Company from any and all loss or claims, whatsoever, whether suffered, made, instituted, or asserted by the destruction of any property, whether owned by the Customer or others. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary, or punitive damages of any nature whatsoever.

The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons, caused, or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of the 911 service features and the equipment associated therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing the 911 service.

Advice Letter No. 7

Issued By:

Effective: July 6, 2014

SECTION 2. <u>RULES AND REGULATIONS</u> (Cont'd)

2.22 Telephone Surcharges and Assistance Programs

In addition to the rates and charges applicable according to this tariff, various surcharges may apply to the Customer's monthly bill. Surcharge rates applicable to a particular Customer will be listed on the Customer's bill.

2.22.1 Colorado Universal Service Charge - High Cost Support

The Company will collect a Universal Service Charge from each Customer to fund the Colorado High Cost Fund. The surcharge will be added, when applicable, prorata to each Customer's total bill for all telecommunications services. The surcharge rate to be collected shall be that which is published on a quarterly basis by the Commission.

Effective Rate: 2.2%

Advice Letter No. 7

Issued By:

Effective: July 6, 2014

SECTION 2. <u>RULES AND REGULATIONS</u> (Cont'd)

2.22 Telephone Surcharges and Assistance Programs

2.22.2 Telephone Relay Service for the Hearing Impaired

Impaired Customers, upon written application and upon certification of their impaired status, which is evidenced by either a certificate from a physician, health care official, or state agency, or a diploma from an accredited educational institution for the hearing impaired, may receive a discount off message toll service rates, and, if they utilize telebraille devices, they may also receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by nonprofit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the impaired may receive a discount off their message toll service rates.

Monthly Charge Per Access Line: \$0.20

2.22.3 Colorado LITAP

The Colorado Low-Income Telephone Assistance Program Access Line Charge will be charged in addition to all recurring Basic Local Exchange Service access line charges, and to Public, Semi-Public, and Public Access Line (PAL) lines on a month to month basis, with the exception of (i) state and local government bodies; and (2) those subscribers eligible for the Low-Income Telephone Assistance Program.

Monthly Charge Per Access Line: \$0.07

Advice Letter No. 7

Issued By:

Vice President Regulatory Affairs Airus, Inc. 840 South Canal Street, 7th Floor Chicago, IL 60607

SECTION 3. DESCRIPTION OF SERVICES

3.1 Calculation of Rates

The Customer's Local Usage Charge in Section 4.1.1 is based on the actual usage of the Company's network. The chargeable time for a call is determined by the duration of the call. Chargeable time begins when connection is established between the calling station and the called station. Chargeable time ends when the calling station hangs up. If the called station hangs up, but the calling station does not, chargeable time ends when the connection is released by either automatic timing equipment in the telecommunications network or by an operator.

Advice Letter No. 7

Issued By:

Vice President Regulatory Affairs Airus, Inc. 840 South Canal Street, 7th Floor Chicago, IL 60607

3.2 Promotional Offerings

The Company may, from time to time, engage in special Promotional Offerings limited to certain dates, times, or locations designed to attract new Customers or to increase Customer's awareness of a particular tariff offering.

3.3 Individual Case Basis ("ICB") Offerings

Arrangements may be developed on a case-by-case basis for tariffed service or services to a specific Customer at rates, terms or conditions provided through an agreement instead of pursuant to tariff. The Company may or may not have an equivalent service in its the tariff on file with the Commission, and the quoted ICB rates may be different than the tariffed rates.

The Company will maintain records of its ICB contracts for Commission review as conditions or circumstances may require.

Advice Letter No. 7

Issued By:

Effective: July 6, 2014

3.4 Reserved for Future Use

Advice Letter No. 7

Issued By:

Vice President Regulatory Affairs Airus, Inc. 840 South Canal Street, 7th Floor

Chicago, IL 60607

3.5 Local Exchange Service

Local Exchange Service is telephone service that entitles the Customer to originate local calls, without toll charges, to all local exchange access lines connected to a Central Office (CO) of the exchange, or to all exchange access lines served by COs of the extended local service area where comprised of more than one exchange. Service will be provided where facilities are available from the Local Exchange Company (LEC). Service is classified as business service and business rates apply when any of the following conditions exist:

When the service is furnished at a location where a business, trade or practice is performed and where the use of the location is not confined primarily to domestic activities.

Service for social clubs will be considered business service.

When the directory listing is to be a business listing, except when a residence telephone number is advertised as an alternate call number in connection with a business telephone number.

Advice Letter No. 7

Issued By:

Effective: July 6, 2014

3.5 Local Exchange Service (Cont'd)

3.5.1 Exchanges and Local Service Areas

The Company provides business telecommunications services, as described in this tariff, within the Qwest exchanges within the State of Colorado and hereby incorporates by reference pursuant to 4 Code of Colorado Regulations 723-2-2122(b)(II), and mirrors the Exchange Maps in the Qwest Corporations Exchange and Network Services Tariff No. 23, as referenced in Addendum A to this tariff. Local calling areas are identified in Addendum B to this tariff.

Advice Letter No. 7

Issued By:

Vice President Regulatory Affairs Airus, Inc. 840 South Canal Street, 7th Floor Chicago, IL 60607

- 3.6 Reserved for Future Use
- 3.7 Custom Calling Services

Custom Calling Service is an optional service arrangement of central office services furnished to Business Customers. Custom Calling Features are offered subject to availability and suitably equipped central office facilities.

Advice Letter No. 7

Issued By:

Vice President Regulatory Affairs Airus, Inc. 840 South Canal Street, 7th Floor Chicago, IL 60607

SECTION 4. RATES

- 4.1 Local Exchange Service (Cont'd)
 - 4.1.1 Business Service
 - (A) Services Charges

service(per line or trunk)

	Non-Recurring Charge
Service Order Charge Per Business Line or Trunk	\$54.00
Changes. Moves, Additions To change class, type or grade of	0 05 00

\$25.00

Advice Letter No. 7

Issued By:

Vice President Regulatory Affairs Airus, Inc. 840 South Canal Street, 7th Floor Chicago, IL 60607

SECTION 4. RATES

- 4.1 Local Exchange Service (Cont'd)
 - 4.1.1 Business Service
 - (A) Monthly Charges

Monthly Rate

Flat Rate Service Each Individual Lin	e	\$35.02	2
Measured Rate Service Each Individual Line	е	\$18.53	3
Local Usage Rate	<u>Per M</u>	inute	
	Initial		Each Additional

\$0.05 \$0.02

Advice Letter No. 7

Issued By:

Effective: July 6, 2014

SECTION 4. RATES AND CHARGES (Cont'd)

4.2 Reserved for Future Use

Advice Letter No. 7

Issued By:

Vice President Regulatory Affairs Airus, Inc. 840 South Canal Street, 7th Floor Chicago, IL 60607

SECTION 4. RATES AND CHARGES (Cont'd)

- 4.3 Reserved for Future Use
- 4.4 Custom Calling Services

Monthly Recurring Charge	
Per Line	

Call Waiting	\$8.00
Call Forwarding	\$3.00
Three Way Calling	\$6.00

Advice Letter No. 7

Issued By:

Vice President Regulatory Affairs Airus, Inc. 840 South Canal Street, 7th Floor Chicago, IL 60607

5.1 General

IntraLATA and InterLATA toll presubscription is a procedure whereby an end user may select and designate an InterLATA and an IntraLATA Toll Provider ("ITP") to access toll calls without dialing an access code. The end user may designate an ITP for IntraLATA toll, a different carrier for InterLATA toll, or the same carrier for both. This ITP is referred to as the end user preferred IntraLATA or InterLATA toll provider.

Each carrier will have one or more access codes assigned to it for various types of service. When an end user selects a carrier as its preferred IntraLATA or InterLATA toll provider, only one access code of that carrier may be incorporated into the switching system of the Company permitting access to that carrier by the end user without dialing an access code. Should the same end user wish to use other services of the same carrier, it will be necessary for the end user to dial the necessary access code(s) to reach that carrier's other service(s).

An ITP must use Feature Group D ("FGD") Switched Access Service to qualify as an IntraLATA toll provider. All ITPs must submit a Letter of Intent ("LOI") to the Company at least twenty days prior to the IntraLATA toll-presubscriptionconversion date or, if later, forty-five days prior to the date on which the carrier proposed to begin participating in IntraLATA toll presubscription.

Selection of an ITP by an end user is subject to the terms and conditions in Section 5.2.

Advice Letter No. 7

Issued By:

Effective: July 6, 2014

- 5.2 Presubscription Charge Application
 - 5.2.1 Initial Free Presubscription Choice for New Users

New end users (including an existing Customer who orders an additional line) who subscribe to service will be asked to select a primary ITP when they place an order for Company Exchange Service. If a Customer cannot decide upon an IntraLATA toll carrier at the time, the Customer will have thirty days following completion of the service request to make an IntraLATA PIC choice without charge. In the interim, the Customer will be assigned a "No-PIC" and will have to dial an access code to make IntraLATA toll calls. The free selection period available to new end users is the period within thirty days of installation of the new service.

Initial free selections available to new end user are:

- 1. Designating an ITP as their primary carrier, thereby requiring no access code to access that ITP's service. Other carriers are accessed by dialing 101-XXXX or other required codes.
- 2. Choosing no carrier as a primary carrier, thus requiring 101-XXXX code dialing to access all ITPs. This choice can be made by directly contacting the Company.

Advice Letter No. 7

Issued By:

Effective: July 6, 2014

- 5.2 Presubscription Charge Application (Cont'd)
 - 5.2.2 Cancellation of IntraLATA Toll Presubscription by an ITP

If an ITP elects to discontinue Feature Group D service after implementation of the IntraLATA toll presubscription option, the ITP is obligated to contact, in writing, all end users who have selected the canceling ITP as their preferred IntraLATA toll provider. The ITP must inform the end users that it is canceling its Feature Group D service, request that the end user select a new ITP and state that the canceling ITP will pay the PIC change charge. The ITP must provide written notification to the Company that this activity has taken place.

Advice Letter No. 7

Issued By:

Vice President Regulatory Affairs Airus, Inc. 840 South Canal Street, 7th Floor Chicago, IL 60607

- 5.3 End User/Pay Telephone Service Provider Charge Discrepancy ("Anti-Slamming Measure")
 - 5.3.1 When a discrepancy is determined regarding an end user's designation of a preferred IntraLATA toll carrier, the following applies depending upon the situation described:

A signed letter of authorization takes precedence over any order other than subsequent, direct Customer contact with the Company. When two or more orders are received for an end user line generated by telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date determines Customer choice.

Advice Letter No. 7

Issued By:

Vice President Regulatory Affairs

Effective: July 6, 2014

Airus, Inc. 840 South Canal Street, 7th Floor Chicago, IL 60607

- 5.3 End User/Pay Telephone Service Provider Charge Discrepancy ("Anti-Slamming Measure") (Cont'd)
 - 5.3.2 Verification of Orders for Telemarketing

No ITP shall submit to the Company a PIC change order generated by outbound telemarketing unless, and until, the order has first been conformed in accordance with the following procedures:

- 5.3.2.1 The ITP has obtained the Customer's written authorization to submit the order that explains what occurs when a PIC is changed and confirms:
 - 5.3.2.1.A The Customer's billing name and address and each telephone number to be covered by the PIC change order;
 - 5.3.2.1.B The decision to change the PIC to the ITP; and
 - 5.3.2.1.C The Customer's understanding of the PIC change fee; or

Advice Letter No. 7

Issued By:

Effective: July 6, 2014

- 5.3 End User/Pay Telephone Service Provider Charge Discrepancy ("Anti-Slamming Measure") (Cont'd)
 - 5.3.2 Verification of Orders for Telemarketing (Cont'd)
 - 5.3.2.2 The ITP has obtained the Customer's electronic authorization, placed from the telephone number(s) on which the PIC is to be changed, to submit the order that confirms the information described in 5.3.2.1 preceding to confirm the authorization; or
 - 5.3.2.3 An appropriately qualified and independent third party operating in a location physically separate from the outbound telemarketing representative has obtained the Customer's oral authorization to submit the PIC change order that confirms and includes appropriate verification date (e.g., the Customer's date of birth or social security number).
 - 5.3.3 The Company will follow the Federal Communications Commission's and the Commission's regulations regarding slamming. The Company will not impose a penalty or charge for unauthorized IntraLATA toll provider changes.
 - 5.3.4 The Customer owns the exclusive right to select the PIC of their choice, and may choose to migrate from one carrier to another at any time. There is no reason a carrier may refuse to release a Customer who has stated their intent to select a different carrier.

Advice Letter No. 7

Issued By:

Effective: July 6, 2014

5.4 Rates and Charges

Non-recurring Charge

Authorized PIC/IPIC Change Charge	\$5.50 (Manual) \$1.25 (Electronic)
PIC/IPIC Change (Change made at the Same time to the same IC, CLC or LEC for both InterLATA and IntraLATA)	\$2.75 (Manual) \$0.62 (Electronic)
Unauthorized PIC or IPIC change	\$11.00*
*If a PIC/IPIC change is initiated by an IXC on behalf of the Customer, and the Customer denies having made a change, and the IXC is unable to produce documentation of the change with a letter of agency signed by the Customer; then the Customer will be reassigned to its previously selected PIC/IPIC and the charge will be assessed to the IXC.	

Advice Letter No. 7

Issued By:

Effective: July 6, 2014

- 5.5 Telecommunications Provider Freeze Protection
 - 5.5.1 PIC Freeze Protection

The Company offers a free service called PIC Freeze Protection. PIC refers to the Customer's Primary Interexchange Carrier. This service is available to all Customers. PIC Freeze Protection allows Customers to designate their local long distance (intraLATA) provider, long distance (interLATA) provider, or both as permanent choices which may not be changed absent further authorization from the Customer. The Company will send a letter to each Customer upon initiation or transfer of service which informs the Customer of the option to freeze their intraLATA and/or interLATA service provider choice(s). At the time a Customer contacts the Company to establish a freeze, a representative will advise him/her on how to facilitate a change of provider(s) on a frozen account.

5.5.2 Local Service Freeze Protection

The Company offers a free service called Local Service Freeze (LSF) Protection. This service is available to all Customers. LSF Protection allows Customers to designate their local service provider as a permanent choice which may not be changed absent further authorization from the Customer. The Company will send a letter to each Customer upon initiation or transfer of service which informs the Customer of the option to freeze their local service provider. At the time a Customer contacts the Company to establish a freeze, a representative will advise him/her on how to facilitate a change of provider on a frozen account.

Advice Letter No. 7

Issued By:

Effective: July 6, 2014

Addendum A

Maps

Advice Letter No. 7

Issued By:

Effective: July 6, 2014

The Company provides business telecommunications services, as described in this tariff, within the Qwest exchanges within the State of Colorado and hereby incorporates by reference pursuant to 4 Code of Colorado Regulations 723-2-2122(b)(II), and mirrors the Exchange Maps in the Qwest Corporations Exchange and Network Services Tariff No. 23.

Advice Letter No. 7

Issued By:

Effective: July 6, 2014

Addendum B

Local Calling Areas

Advice Letter No. 7

Issued By:

Effective: July 6, 2014

B.1 EXCHANGE AREAS

An exchange is a geographically defined area established by the Company for the administration of telecommunication services.

B.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (LCA)

Listed below is a chart indicating the exchange areas and the additional localities outside of the exchange which customers can call without a toll charge. Localities could include other exchanges, or specific wire centers within an exchange. Customers may have to use the direct dialing code of 1+ to place calls within their local calling area.

The 303/720 Local Calling Area, hereinafter referred to as, the "Greater Denver LCA", consists of the following exchanges: Allenspark, Arvada, Aurora, Bailey, Boulder, Brighton, Broomfield, Castle Rock, Central City, Coal Creek Canyon, Deckers, Denver, Elbert, Elizabeth, Englewood, Erie, Evergreen, Fort Lupton, Frederick, Georgetown, Golden, Hudson, Idaho Springs, Keenesburg, Kiowa, Lafayette-Louisville, Lakewood, Littleton, Longmont, Lookout Mountain, Lyons, Morrison, Nederland, Parker, Sullivan, Ward; Byers and Deer Trail wire centers of Bijou Telephone Co-op Association, Inc.; Bennett Wire Center of Eastern Slope Rural Telephone Association, Inc.;

EXCHANGE AREA	EXCHANGE OR WIRE CENTER INCLUDED IN <u>THE</u> LOCAL CALLING AREA
Aguilar	Trinidad, Walsenburg; Branson and Weston Wire Centers of CenturyTel of Eagle
Alamosa	Del Norte, Monte Vista, South Fork; Blanca Wire Center of Blanca Telephone Company; Crestone and Mosca Wire Centers of Columbine Telephone Company; Antonito, Center, Creede, La Jara, Manassa and San Luis Wire Centers of CenturyTel of Eagle
Allenspark	Greater Denver LCA, Estes Park, Mead
Aspen	Basalt, Carbondale, Glenwood Springs
Bailey	Greater Denver LCA, Fairplay, Woodland Park Wire Center of the Colorado Springs Exchange

Advice Letter No. 7

Issued By:

Effective: July 6, 2014

Exchange Areas and Local Calling Areas

B.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (LCA) (Cont'd)

EXCHANGE AREA	EXCHANGE OR WIRE CENTER INCLUDED IN <u>THE</u> LOCAL CALLING AREA
Basalt	Aspen, Carbondale, Glenwood Springs
Bayfield	Durango, Silverton; Allison, Pagosa Springs, Pagosa West Wire Centers of CenturyTel of Colorado; Ignacio Wire Center of CenturyTel of Eagle
Berthoud	Eaton–Ault, Estes Park, Fort Collins, Gilcrest, Greeley, Johnstown–Milliken, LaSalle, Longmont, Loveland, Mead, Platteville, Windsor; Nunn Wire Center of the Nunn Telephone Company
Boulder	Greater Denver LCA
Breckenridge	Dillon, Fairplay, Leadville, Vail
Brighton	Greater Denver LCA; Roggen Wire Center of Roggen Telephone Cooperative Company
Broomfield	Greater Denver LCA
Brush	Fort Morgan, Hillrose, Sterling, Weldona; Willard Wire Center of Willard Cooperative Telephone Company; Woodrow Wire Center of Eastern Slope Rural Telephone Association; Akron Wire Center of CenturyTel of Eagle
Buena Vista	Fairplay, Leadville, Salida; Hartsel wire center of South Park Telephone Company
Calhan	Peyton; Air Force Academy, Black Forest, East, Gatehouse, Main, Pikeview and Security Wire Centers of the Colorado Springs Exchange; Simla Wire Center of Big Sandy Telecommunications, Inc.
Canon City	Florence; Main, Sunset, Vineland and West Wire Centers of the Pueblo Exchange; Howard, Pike Trails and Westcliffe Wire Centers of CenturyTel of Eagle

Advice Letter No. 7

Issued By:

Exchange Areas and Local Calling Areas

B.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (LCA) (Cont'd)

EXCHANGE AREA	EXCHANGE OR WIRE CENTER INCLUDED IN <u>THE</u> LOCAL CALLING AREA
Carbondale	Aspen, Basalt, Glenwood Springs, New Castle, Parachute, Rifle, Silt
Castle Rock	Greater Denver LCA
Central City	Greater Denver LCA
Coal Creek Canyon	Greater Denver LCA
Colorado Springs <u>Exceptions</u>	
Air Force Academy wire center of the Colorado Springs Exchange	Calhan, Peyton
Black Forest Wire Center of the Colorado Springs Exchange	Calhan, Peyton; El Paso Wire Center of El Paso County Telephone Company; Simla Wire Center of Big Sandy Telecommunications, Inc.
East, Gatehouse, Main, and Pikeview centers of the Colorado Springs Exchange	Calhan, Cripple Creek-Victor, Peyton; El Paso and Rush Wire Centers of El Paso County wire Telephone Company; Simla Wire Center of Big Sandy Telecommunications, Inc.; Lake George Wire Center of CenturyTel of Eagle
Green Mountain Falls and Manitou Springs Wire Centers of the Colorado Springs Exchan	Cripple Creek-Victor; Lake George Wire Center of CenturyTel of Eagle ge
Security Wire Center of the Colorado Springs Exchange	Calhan, Cripple Creek-Victor, Peyton; El Paso and Rush Wire Centers of El Paso County Telephone Company; Lake George Wire Center of CenturyTel of Eagle
Woodland Park Wire Center of the Colorado Springs Exchange	Bailey, Cripple Creek-Victor, Deckers; Lake George Wire Center of CenturyTel of Eagle

Advice Letter No. 7

Issued By:

Exchange Areas and Local Calling Areas

B.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (LCA) (Cont'd)

EXCHANGE AREA	EXCHANGE OR WIRE CENTER INCLUDED IN <u>THE</u> LOCAL CALLING AREA
Cortez	Durango, Mancos, Mesa Verde; Rico Wire Center of Rico Telephone Company; Pleasant View Wire Center of Farmers Telephone Co., Inc; Dolores and Dove Creek Wire Centers of CenturyTel of Eagle
Craig	Hayden, Meeker, Oak Creek, Steamboat Springs, Yampa; Dinosaur, Maybell and Rangely Wire Centers of CenturyTel of Eagle
Crested Butte	Gunnison, Montrose; Arrowhead Wire Center of the Nucla- Naturita Telephone Company
Cripple Creek-Victor	Fairplay; East, Gatehouse, Green Mountain Falls, Main, Manitou Springs, Pikeview, Security and Woodland Park Wire Centers of Colorado Springs Exchange; Lake George and Pike Trails Wire Centers of CenturyTel of Eagle
De Beque	Fruita, Grand Junction, Palisade, Parachute; Collbran and Mesa Wire Centers of CenturyTel of Eagle
Deckers	Greater Denver LCA, Fairplay; Woodland Park Wire Center of the Colorado Springs Exchange
Del Norte	Alamosa, Monte Vista; Center, Creede and Saguache Wire Centers of CenturyTel of Eagle
Delta	Fruita, Grand Junction, Montrose, Olathe; Cedaredge, Crawford, Eckert, Hotchkiss, Paonia and Somerset Wire Centers of Delta County Co-op Telephone Company
Dillon	Breckenridge, Fairplay, Georgetown, Kremmling, Leadville, Vail
Durango	Bayfield, Cortez, Mancos, Mesa Verde, Silverton; Allison, Marvel, Pagosa Springs, Pagosa West Wire Centers of CenturyTel of Colorado; Dolores and Ignacio Wire Centers of CenturyTel of Eagle

Advice Letter No. 7

Issued By:

Exchange Areas and Local Calling Areas

B.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (LCA) (Cont'd)

EXCHANGE AREA	EXCHANGE OR WIRE CENTER INCLUDED IN <u>THE</u> LOCAL CALLING AREA
Eaton-Ault	Berthoud, Estes Park, Fort Collins, Gilcrest, Greeley, Johnstown-Milliken, La Salle, Loveland, Mead, Platteville, Windsor; Nunn Wire Center of the Nunn Telephone Company; Briggsdale and Grover Wire Centers of Wiggins Telephone Association
Elbert	Greater Denver LCA
Elizabeth	Greater Denver LCA
Erie	Greater Denver LCA
Estes Park	Allenspark, Berthoud, Eaton-Ault, Fort Collins, Gilcrest, Greeley, Johnston-Milliken, La Salle, Loveland, Lyons, Mead, Platteville, Windsor; Nunn Wire Center of the Nunn Telephone Company
Evergreen	Greater Denver LCA
Fairplay	Bailey, Breckenridge, Buena Vista, Cripple Creek, Deckers, Dillon; Hartsel Wire Center of South Park Telephone Company; Lake George and Pike Trails Wire Centers of CenturyTel of Eagle
Florence	Canon City; Main, Sunset, Vineland and West Wire Centers of the Pueblo Exchange; Westcliffe Wire Center of CenturyTel of Eagle
Fort Collins	Berthoud, Eaton-Ault, Estes Park, Gilcrest, Greeley, Johnstown-Milliken, La Salle, Loveland, Mead, Platteville, Windsor; Nunn Wire Center of the Nunn Telephone Company; Red Feather Lakes and Walden Wire Centers of CenturyTel of Eagle
Fort Lupton	Greater Denver LCA, Platteville

Advice Letter No. 7

Issued By:

B.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (LCA) (Cont'd)

EXCHANGE AREA	EXCHANGE OR WIRE CENTER INCLUDED IN <u>THE</u> LOCAL CALLING AREA
Fort Morgan	Brush, Hillrose, Sterling, Weldona; Woodrow Wire Center of Eastern Slope Rural Telephone Association; New Raymer and Wiggins Wire Centers of Wiggins Telephone Association; Stoneham Wire Center of Stoneham Cooperative Telephone Company; Willard Wire Center of Willard Cooperative Telephone Company; Akron Wire Center of CenturyTel of Eagle
Fraser	Granby, Grand Lake, Hot Sulphur Springs, Kremmling
Frederick	Greater Denver LCA
Fruita	De Beque, Delta, Grand Junction, Montrose, Olathe, Palisade, Parachute
Georgetown	Greater Denver LCA, Dillon
Gilcrest	Berthoud, Eaton-Ault, Estes Park, Fort Collins, Gilcrest, Greeley, Johnstown-Milliken, La Salle, Loveland, Mead, Platteville, Windsor; Nunn Wire Center of the Nunn Telephone Company
Glenwood Springs	Aspen, Basalt, Carbondale, New Castle, Parachute, Rifle, Silt; Gypsum, Eagle and McCoy Wire Centers of CenturyTel of Eagle
Granby	Fraser, Grand Lake, Hot Sulphur Springs, Kremmling
Grand Junction	De Beque, Delta, Fruita, Montrose, Olathe, Palisade, Parachute, Gateway, Nucla-Naturita and Paradox Wire Centers of Nucla-Naturita Telephone Company; Cedaredge, Crawford, Eckert, Hotchkiss, Paonia and Somerset Wire Centers of Delta County Co-op Telephone Company, Collbran and Mesa Wire Centers of CenturyTel of Eagle
Grand Lake	Fraser, Granby, Hot Sulphur Springs, Kremmling
Advice Letter No. 7	

Advice Letter No. 7

Issued By:

Effective: July 6, 2014

B.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (LCA) (Cont'd)

EXCHANGE AREA	EXCHANGE OR WIRE CENTER INCLUDED IN <u>THE</u> LOCAL CALLING AREA
Greeley	Berthoud, Eaton-Ault, Estes Park, Fort Collins, Gilcrest, Hudson, Johnstown-Milliken, Keenesburg, La Salle, Loveland, Mead, Platteville, Weldona, Windsor; Roggen Wire Center of Roggen Telephone Cooperative Company; Nunn Wire Center of the Nunn Telephone Company; Briggsdale, Grover, New Raymer and Wiggins Wire Centers of Wiggins Telephone Association; Stoneham Wire Center of Stoneham Cooperative Telephone Company
Gunnison	Crested Butte, Montrose; Lake City Wire Center of CenturyTel of Eagle; Arrowhead Wire Center of the Nucla- Naturita Telephone Company
Hayden	Craig, Oak Creek, Steamboat Springs, Yampa
Hillrose	Brush, Fort Morgan, Sterling, Weldona; Willard Wire Center of Willard Cooperative Telephone Company; Akron Wire Center of CenturyTel of Eagle
Hot Sulphur Springs	Fraser, Granby, Grand Lake, Kremmling
Hudson	Greater Denver LCA, Greeley, La Salle
Idaho Springs	Greater Denver LCA
Johnstown-Milliken	Berthoud, Eaton-Ault, Estes Park, Fort Collins, Gilcrest, Greeley, La Salle, Loveland, Mead, Platteville, Windsor; Nunn Wire Center of the Nunn Telephone Company
Julesburg	Sterling; Crook Wire Center of Haxtun Telephone Company

Advice Letter No. 7

Issued By:

Vice President Regulatory Affairs Airus, Inc. 840 South Canal Street, 7th Floor Chicago, IL 60607

Exchange Areas and Local Calling Areas

B.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (LCA) (Cont'd)

EXCHANGE AREA	EXCHANGE OR WIRE CENTER INCLUDED IN <u>THE</u> LOCAL CALLING AREA
Keenesburg	Greater Denver LCA, Greeley, La Salle; Roggen Wire Center of Roggen Telephone Cooperative Company
Kiowa	Greater Denver LCA
Kremmling	Dillon, Fraser, Granby, Grand Lake, Hot Sulphur Springs
Lafayette-Louisville	Greater Denver LCA
La Salle	Berthoud, Eaton-Ault, Estes Park, Fort Collins, Gilcrest, Greeley, Hudson, Johnstown-Milliken, Keenesburg, La Salle, Loveland, Mead, Platteville, Windsor; Nunn Wire Center of the Nunn Telephone Company
Leadville	Breckenridge, Buena Vista, Dillon, Salida, Vail
Limon	Arriba, Genoa, Hugo, and Karval Wire Centers of Eastern Slope Rural Telephone Association; Simla Wire Center of Big Sandy Telecommunications, Inc.; Agate Wire Center of Agate Mutual Telephone Company
Longmont	Berthoud, Greater Denver LCA, Mead, Platteville
Lookout Mountain	Greater Denver LCA
Loveland	Berthoud, Eaton-Ault, Estes Park, Fort Collins, Gilcrest, Greeley, Johnstown-Milliken, La Salle, Mead, Platteville, Windsor; Nunn Wire Center of the Nunn Telephone Company
Lyons	Greater Denver LCA, Estes Park, Mead
Mancos	Cortez, Durango, Mesa Verde; Dolores Wire Center of CenturyTel of Eagle

Advice Letter No. 7

Issued By:

Exchange Areas and Local Calling Areas

B.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (LCA) (Cont'd)

EXCHANGE AREA	EXCHANGE OR WIRE CENTER INCLUDED IN <u>THE</u> LOCAL CALLING AREA
Mead	Allenspark, Berthoud, Eaton-Ault, Estes Park, Fort Collins, Gilcrest, Greeley, Johnstown- Milliken, La Salle, Longmont, Loveland, Lyons, Platteville, Windsor; Nunn Wire Center of the Nunn Telephone Company
Meeker	Craig; Dinosaur, Maybell and Rangely Wire Centers of CenturyTel of Eagle
Mesa Verde	Cortez, Durango, Mancos; Rico Wire Center of Rico Telephone Company; Pleasant View Wire Center of Farmers Telephone Co., Inc; Dolores and Dove Creek Wire Centers of CenturyTel of Eagle
Monte Vista	Alamosa, Del Norte; Mosca Wire Center of Columbine Telephone Company; Center, Creede, La Jara and Saguache Wire Centers of CenturyTel of Eagle
Montrose	Crested Butte, Delta, Fruita, Grand Junction, Gunnison, Olathe, Ouray, Ridgway, Silverton, Telluride; Norwood wire center of CenturyTel of Eagle, Arrowhead, Nucla-Naturita and Paradox Wire Centers of Nucla-Naturita Telephone Company
Morrison	Greater Denver LCA
Nederland	Greater Denver LCA
New Castle	Carbondale, Glenwood Springs, Parachute, Rifle, Silt
Oak Creek	Craig, Hayden, Steamboat Springs, Yampa
Olathe	Delta, Fruita, Grand Junction, Montrose
Ouray	Montrose, Ridgway, Silverton, Telluride

Advice Letter No. 7

Issued By:

B.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (LCA) (Cont'd)

EXCHANGE AREA	EXCHANGE OR WIRE CENTER INCLUDED IN <u>THE</u> LOCAL CALLING AREA
Palisade	De Beque, Fruita, Grand Junction, Parachute; Collbran and Mesa Wire Centers of CenturyTel of Eagle
Parachute	Carbondale, De Beque, Fruita, Glenwood Springs, Grand Junction, New Castle, Palisade, Rifle, Silt
Parker	Greater Denver LCA
Peyton	Calhan; Air Force Academy, Black Forest, East, Gatehouse, Main, Pikeview, and Security Wire Centers of Colorado Springs Exchange; Simla Wire Center of Big Sandy Telecommunications, Inc.
Platteville	Berthoud, Eaton-Ault, Estes Park, Fort Collins, Fort Lupton, Gilcrest, Greeley, Johnstown- Milliken, La Salle, Longmont, Loveland, Mead, Windsor; Nunn Wire Center of Nunn Telephone Company
Pueblo • Avondale Wire Center of the Pueblo Exchange	Walsenburg; Fowler, Gardner and Manzanola and Ordway Wire Centers of CenturyTel of Eagle
 Main, Sunset, Vineland and West Wire Centers of the Pueblo Exchange 	Canon City, Florence, Walsenburg; Beulah Wire Center of Pine Drive Telephone Company; Colorado City and Rye Wire Centers of Rye Telephone Company; Fowler, Gardner and Manzanola and Ordway Wire Centers of CenturyTel of Eagle
Ridgway	Montrose, Ouray, Silverton, Telluride; Norwood Wire Center of CenturyTel of Eagle
Rifle	Carbondale, Glenwood Springs, New Castle, Parachute, Silt
Salida	Buena Vista, Leadville; Howard and Saguache Wire Centers of CenturyTel of Eagle

Advice Letter No. 7

Issued By:

Effective: July 6, 2014

B.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (LCA) (Cont'd)

EXCHANGE AREA	EXCHANGE OR WIRE CENTER INCLUDED IN <u>THE</u> LOCAL CALLING AREA
Silt	Carbondale, Glenwood Springs, New Castle, Parachute, Rifle
Silverton	Bayfield, Durango, Montrose, Ouray, Ridgway
Steamboat Springs	Craig, Hayden, Oak Creek, Yampa; Walden Wire Center of CenturyTel of Eagle
Sterling	Brush, Fort Morgan, Hillrose, Julesburg; Crook, Fleming and Haxtun Wire Centers of Haxtun Telephone Company; Akron Wire Center of CenturyTel of Eagle, Peetz Wire Center of Peetz Cooperative Telephone Company; Stoneham wire center of Stoneham Cooperative Telephone Company; Willard Wire Center of Willard Cooperative Telephone Company; New Raymer Wire center of Wiggins Telephone Association; Holyoke Wire Center of the Phillips County Telephone Company; Otis Wire Center of CenturyTel of Eagle
Telluride	Montrose, Ouray, Ridgway; Rico Wire Center of Rico Telephone Company; Norwood Wire Center of CenturyTel of Eagle

Advice Letter No. 7

Issued By:

Effective: July 6, 2014

B.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (LCA) (Cont'd)

EXCHANGE AREA	EXCHANGE OR WIRE CENTER INCLUDED IN <u>THE</u> LOCAL CALLING AREA
Trinidad	Aguilar, Walsenburg; Kim Wire Center of Rye Telephone Company, Branson and Weston Wire Centers of CenturyTel of Eagle
Vail	Breckenridge, Dillon, Leadville; Gypsum, Edwards, Eagle and McCoy wire centers of CenturyTel of Eagle
Walsenburg	Aguilar, Trinidad, Pueblo; Gardner and La Veta Wire Centers of CenturyTel of Eagle
Ward	Greater Denver LCA
Weldona	Brush, Fort Morgan, Greeley, Hillrose; Wiggins Wire Center of Wiggins Telephone Association
Windsor	Berthoud, Eaton-Ault, Estes Park, Fort Collins, Gilcrest, Greeley, Johnstown-Milliken, La Salle, Loveland, Mead, Platteville, Windsor; Nunn Wire Center of the Nunn Telephone Company
Yampa	Craig, Hayden, Oak Creek, Steamboat Springs

Advice Letter No. 7

Issued By:

Effective: July 6, 2014